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NOTICE

OF



MEETING

BERKSHIRE PENSION FUND PANEL

will meet on

MONDAY, 23RD MARCH, 2020

at

5.00 pm

In

ASCOT AND BRAY - TOWN HALL, MAIDENHEAD

TO: MEMBERS OF THE BERKSHIRE PENSION FUND PANEL

COUNCILLORS DAVID HILTON (VICE-CHAIRMAN), JULIAN SHARPE (CHAIRMAN), JOHN STORY, SIMON BOND AND WISDOM DA COSTA

ADVISORY MEMBERS: MARK BUTCHER, CLLR LAW, CLLR JO LOVELOCK (READING), CLLR BALVINDER S. BAINS (SLOUGH), CLLR JOHN KAISER (WOKINGHAM), CLLR IAN LEAKE (BRACKNELL FOREST), PATRICK FULLER AND ASIA ALLISON

Karen Shepherd – Head of Governance Issued: 13/03/2020

Members of the Press and Public are welcome to attend Part I of this meeting.

The agenda is available on the Council's web site at www.rbwm.gov.uk or contact the Panel Administrator david.cook@rbwm.gov.uk

Fire Alarm - In the event of the fire alarm sounding or other emergency, please leave the building quickly and calmly by the nearest exit. Do not stop to collect personal belongings and do not use the lifts. Do not re-enter the building until told to do so by a member of staff. **Recording of Meetings** —In line with the council's commitment to transparency the meeting will be audio recorded, and filmed and broadcast through the online application Periscope. The footage can be found through the council's main Twitter feed @RBWM or via the Periscope website. The audio recording will also be made available on the RBWM website, after the meeting. Filming, recording and photography of public Council meetings may be undertaken by any person attending the meeting. By entering the meeting room you are acknowledging that you may be audio or video recorded and that this recording will be in the public domain. If you have any questions regarding the council's policy, please speak to the Democratic Services or Legal representative at the meeting.

<u>AGENDA</u>

<u>PART I</u>

<u>ITEM</u>	SUBJECT	<u>PAGE</u> <u>NO</u>
1.	APOLOGIES	-
	To receive any apologies for absence.	
2.	DECLARATIONS OF INTEREST	5 - 6
	To receive any declarations of interest.	
3.	MINUTES	7 - 8
	To approve the Part I minutes of the meeting held on 16 December 2019.	
4.	PENSION FUND PANELS ANNUAL WORKPLAN	9 - 44
	To consider the report and appendices: Appendix 1 – Funding Strategy Statement Appendix 2 - Pension Fund Business Plan 2020-21	
5.	ADMINISTRATION REPORT	45 - 56
	To consider the report	
6.	DATA QUALITY EXERCISE - YEAR 2	57 - 62
	To consider the report	
7.	RISK REGISTER - EXCEPTION REPORT	63 - 64
	To consider the report	
8.	LOCAL GOVERNMENT ACT 1972 - EXCLUSION OF THE PRESS AND PUBLIC	-
	To consider passing the following resolution:- "That under Section 100(A)(4) of the Local Government Act 1972, the public be excluded from the remainder of the meeting whilst discussion takes place on the grounds that it involves the likely disclosure of exempt information as defined in Paragraphs 1-7 of part I of Schedule 12A of the Act"	
	· •	

PART II - PRIVATE MEETING

<u>ITEM</u>	SUBJECT	PAGE NO
9.	MINUTES	65 - 68
	To approve the Part II minutes of the meeting held on 16 December 2019.	
10.	INVESTMENT PERFORMANCE UPDATE - LPPI	69 - 82
	To consider the report	

Agenda Item 2

MEMBERS' GUIDE TO DECLARING INTERESTS IN MEETINGS

Disclosure at Meetings

If a Member has not disclosed an interest in their Register of Interests, they **must make** the declaration of interest at the beginning of the meeting, or as soon as they are aware that they have a DPI or Prejudicial Interest. If a Member has already disclosed the interest in their Register of Interests they are still required to disclose this in the meeting if it relates to the matter being discussed.

A member with a DPI or Prejudicial Interest may make representations at the start of the item but must not take part in the discussion or vote at a meeting. The speaking time allocated for Members to make representations is at the discretion of the Chairman of the meeting. In order to avoid any accusations of taking part in the discussion or vote, after speaking, Members should move away from the panel table to a public area or, if they wish, leave the room. If the interest declared has not been entered on to a Members' Register of Interests, they must notify the Monitoring Officer in writing within the next 28 days following the meeting.

Disclosable Pecuniary Interests (DPIs) (relating to the Member or their partner) include:

- Any employment, office, trade, profession or vocation carried on for profit or gain.
- Any payment or provision of any other financial benefit made in respect of any expenses occurred in carrying out member duties or election expenses.
- Any contract under which goods and services are to be provided/works to be executed which has not been fully discharged.
- Any beneficial interest in land within the area of the relevant authority.
- Any licence to occupy land in the area of the relevant authority for a month or longer.
- Any tenancy where the landlord is the relevant authority, and the tenant is a body in which the relevant person has a beneficial interest.
- Any beneficial interest in securities of a body where:
 - a) that body has a piece of business or land in the area of the relevant authority, and
 - b) either (i) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body \underline{or} (ii) the total nominal value of the shares of any one class belonging to the relevant person exceeds one hundredth of the total issued share capital of that class.

Any Member who is unsure if their interest falls within any of the above legal definitions should seek advice from the Monitoring Officer in advance of the meeting.

A Member with a DPI should state in the meeting: 'I declare a Disclosable Pecuniary Interest in item x because xxx. As soon as we come to that item, I will leave the room/ move to the public area for the entire duration of the discussion and not take part in the vote.'

Or, if making representations on the item: 'I declare a Disclosable Pecuniary Interest in item x because xxx. As soon as we come to that item, I will make representations, then I will leave the room/ move to the public area for the entire duration of the discussion and not take part in the vote.'

Prejudicial Interests

Any interest which a reasonable, fair minded and informed member of the public would reasonably believe is so significant that it harms or impairs the Member's ability to judge the public interest in the item, i.e. a Member's decision making is influenced by their interest so that they are not able to impartially consider relevant issues.

A Member with a Prejudicial interest should state in the meeting: 'I declare a Prejudicial Interest in item x because xxx. As soon as we come to that item, I will leave the room/ move to the public area for the entire duration of the discussion and not take part in the vote.'

Or, if making representations in the item: 'I declare a Prejudicial Interest in item x because xxx. As soon as we come to that item, I will make representations, then I will leave the room/ move to the public area for the entire duration of the discussion and not take part in the vote.'

Personal interests

Any other connection or association which a member of the public may reasonably think may influence a Member when making a decision on council matters.

Members with a Personal Interest should state at the meeting: 'I wish to declare a Personal Interest in item x because xxx'. As this is a Personal Interest only, I will take part in the discussion and vote on the matter.



Agenda Item 3

BERKSHIRE PENSION FUND PANEL

MONDAY, 16 DECEMBER 2019

PRESENT: Councillors David Hilton (Vice-Chairman), Julian Sharpe (Chairman), John Story, Simon Bond and Wisdom Da Costa

Officers: Philip Boyton, David Cook and Kevin Taylor. Local Pension Partnership (LPP) representatives Tony Williams and Richard Tomlinson, Law Debenture: Andrew Harrison. Investment Group: Rohan Worrall and Aoifinn Devitt. Pension Board: Alan Cross

APOLOGIES

Apologies for absence were received by Cllr Law, Cllr Lovelock and Mr Finlay.

DECLARATIONS OF INTEREST

There were no declarations of interest received.

MINUTES

Resolved unanimously: that the Part I minutes of the meeting held on 23 September 2019 were approved as a true and correct record.

TERMS OF REFERENCE

The Pension Services Manager informed the Panel that at the last meeting the terms of reference were presented for new members. It was agreed that they would be amended and were being presented to this meeting with tracked changes. The amended version would need to go to RBWM Council for approval and adoption.

Cllr Da Costa asked why the changes were being recommended and was informed that it was due to pooling with LPP.

Cllr Bond questioned why emergency powers were required to change investments. Cllr Hilton replied that it was unlikely that the investment group would use the emergency powers especially now we were joined with LPP, however there remained some legacy investments that were not pooled so it was prudent to have emergency provisions in place.

The Panel noted the revised terms of reference.

PENSION FUND PANELS ANNUAL WORK PLAN

The Pension Services Manager introduced the report that detailed a number of Administering Authority policy statements for review as set out on the Panel's work programme.

Cllr Da Costa asked for the main points of the service level agreement and provision of expertise to meet them. He was informed that it covered the key areas of the work the Administrating Authority undertook to fulfil statutory duties and that training was provided and performance monitored via KPI's in the Administration Report.

Resolved unanimously: that the Panel notes the report and:

i) Subject to any amendments being proposed, approves the policy statements set out in Appendix 1 to the report as continuing to be fit for

purpose.

ii) Request that officers produce and publish the approved policy statements on the Berkshire Pension Fund website.

ADMINISTRATION REPORT

The Pension Administration Manager introduced the latest Administration Report for the period covering 1 July 2019 to 30 September 2019. Pages 45 onwards detailed the performance against key performance indicators.

Cllr Story asked for clarification on what admission bodies were and was informed that they were private companies who were admitted to the Fund as part of a service outsourcing with scheme members whose employment was TUPE transferred retaining a right to membership of the pension scheme, for example Optalis.

The Chairman asked why it was taking so long to get everyone using i-Connect and was informed that about 79% of scheme records were currently covered by it but there remained issues such as third party payroll providers still not able to use the system. The unitary authorities were all on board with remaining employers scheduled for upload by March 2021.

Resolved unanimously: that Panel notes the report and:

- All areas of governance and administration as reported
- All key performance indicators

LOCAL GOVERNMENT ACT 1972 - EXCLUSION OF THE PRESS AND PUBLIC

RESOLVED UNANIMOUSLY: That under Section 100(A)(4) of the Local Government Act 1972, the public be excluded from the remainder of the meeting on the grounds that they involve the likely disclosure of exempt information as defined in Paragraphs 1-7 of part I of Schedule 12A of the Act.

The meeting, which began at 5.00 pm, finish	ned at 7.00 pm
	CHAIRMAN
	DATE

Agenda Item 4

Report Title:	Pension Fund Panel Work-plan
Contains Confidential or	YES - Part I
Exempt Information?	
Member reporting:	Councillor Sharpe, Chairman Berkshire
	Pension Fund and Pension Fund Advisory
	Panels
Meeting and Date:	Berkshire Pension Fund and Pension
	Fund Advisory Panels – 23 March 2020
Responsible Officer(s):	Kevin Taylor, Pension Services Manager
Wards affected:	None



REPORT SUMMARY

- 1. This report brings to Members' attention a number of Administering Authority policy statements for review as set out in the work-plan approved previously by Members.
- 2. Members are asked to consider the items listed in the appendices to this report and either suggest any amendments or (re-) approve the policy statements as currently written. Please note that no amendments have been made to the previous versions of these documents.

1 DETAILS OF RECOMMENDATION(S)

RECOMMENDATION: That Panel notes the report and:

- i) Subject to any amendments being proposed, approves the policy statements set out in the appendices to the report as continuing to be fit for purpose.
- ii) Request that officers produce and publish the approved policy statements on the Berkshire Pension Fund website.

2 REASON(S) FOR RECOMMENDATION(S) AND OPTIONS CONSIDERED

- 2.1 In accordance with Regulation 53 of the Local Government Pension Scheme Regulations 2013 ("the Regulations") and as listed in Part 1 of Schedule 3 of the Regulations, RBWM is an Administering Authority (Scheme Manager) required to maintain a Pension Fund for the Scheme.
- 2.2 An Administering Authority is responsible for managing and administering the Scheme in relation to any person for which it is the appropriate Administering Authority under the Regulations.
- 2.3 The Pension Fund Panel as set out in RBWM's Constitution acts as the Scheme Manager and is therefore responsible for ensuring that the Administering Authority fulfils its statutory responsibilities in accordance with the Regulations and the Public Service Pension Act 2013

2.4 The purpose of this paper is to identify for Panel members a number of policies for their consideration and review as set out in the work-plan for 2019-20 in order to meet certain Administering Authority statutory requirements set out in the Regulations.

3 KEY IMPLICATIONS

3.1 The Administering Authority (Scheme Manager) is required by law to maintain the Royal County of Berkshire Pension Fund is accordance with the Regulations and all other associated legislation. Failure to do so could result in the Pensions Regulator issuing fines to the Authority where he deems it to have failed in areas of scheme governance, risk management and administration.

4 FINANCIAL DETAILS / VALUE FOR MONEY

4.1 Not applicable.

5 LEGAL IMPLICATIONS

5.1 The Local Government Pension Scheme Regulations 2013 (as amended) set out the statutory requirements of the Administering Authority.

6 RISK MANAGEMENT

6.1 Failure to maintain the Pension Fund in line with statutory legislation could result in a scheme member or scheme employer reporting the Administering Authority to the Pensions Regulator for failing to fulfil its statutory responsibilities.

7 POTENTIAL IMPACTS

7.1 Failure to maintain the Pension Fund in accordance with statutory legislation could result in a loss of confidence in the Administering Authority.

8 CONSULTATION

N/A

9 TIMETABLE FOR IMPLEMENTATION

4.1 Implementation timetable

Date	Details
23 March 2020	1 – Funding Strategy Statement
	2 - Pension Fund Business Plan 2020/21
Q1 2020/21	1 – Investment Strategy Statement
	2 – Governance Compliance Statement
	3 - Communications Policy
	4 – Pension Administration Policy
Q2 2020/21 1 – Pension Fund Annual Report & Accounts	
	2 – Audit Reports
	3 – Risk Management Policy

Date	Details
	4 –Full Risk Assessment Register
Q3 2020/21	1 – Reporting Breaches of the Law
	2 – SLA Between RBWM and RCBPF
	3 - Abatement Policy
	4 – Terms of Reference

10 APPENDICES

- 10.1 The appendices to the report are as follows:
 - Appendix 1 Funding Strategy Statement
 - Appendix 2 Pension Fund Business Plan 2020/21

11 BACKGROUND DOCUMENTS

- 11.1 Local Government Pension Scheme Regulations 2013 (as amended)
- 11.2 Public Service Pensions Act 2013
- 11.3 The Pensions Regulator's Code of Practice No. 14

12 CONSULTATION (MANDATORY)

Name of consultee	Post held	Date issued for comment	Date returned with comments
Cllr Julian Sharpe	Chairman – Berkshire Pension Fund Panel		
Adele Taylor	Director of Resources and s151 Officer		



FUNDING STRATEGY STATEMENT









Version <u>1</u>8 – March 20<u>20</u>19

CONTENTS

1	INTRODUCTION	5
	Purpose of the Funding Strategy Statement	5
	Funding Objectives	5
2	KEY PARTIES	6
	The Administering Authority	6
	Scheme employers	7
	Fund Actuary	7
3	FUNDING STRATEGY	8
	Funding Method	8
	Valuation Assumptions and Funding Model	9
	Future Price Inflation	9
	Future Pay Inflation	9
	Future Pension Increases	0
	Future Investment Returns/Discount Rate	0
	Asset Valuation	0
	Statistical Assumptions	11
	Deficit Recovery/Surplus Amortisation Periods	11
	Pooling of Individual Scheme employers	2
	Cessation Valuations	13
	Early Retirement Costs	4
	Triennial Valuation	4
4	LINKS WITH THE INVESTMENT STRATEGY STATEMENT (ISS) 1	4
5	RISKS AND COUNTER MEASURES 1	4
	Financial Risks1	14
	Demographic Risks	15
	Regulatory Risks	15
	Governance	17
6	MONITORING AND REVIEW 1	7

Version <u>1</u>8 – March 20<u>20</u>19

1 INTRODUCTION

- 1.1 This is the Funding Strategy Statement ("FSS") for the Royal County of Berkshire Pension Fund ("the Fund") which is administered by The Royal Borough of Windsor and Maidenhead ("the Administering Authority"). It has been prepared in accordance with Regulation 58 of the Local Government Pension Scheme Regulations 2013.
- 1.2 This statement should be read in conjunction with the Fund's Investment Strategy Statement ("ISS") and has been prepared with regard to the guidance (*Preparing and Maintaining a funding strategy statement in the LGPS 2016 edition*) issued by the Chartered Institute of Public Finance and Accountancy (CIPFA).

Purpose of the Funding Strategy Statement

- 1.3 The purpose of the FSS is to explain the Fund's approach to meeting the employer's pension liabilities and in particular:
 - To establish a clear and transparent Fund-specific strategy which will identify how employers' pension liabilities are best met going forward;
 - To take a prudent longer-term view of funding those liabilities; and
 - To support the regulatory framework to ensure the solvency of the Fund and the long-term cost efficiency of the Scheme, and where possible to maintain as nearly constant Scheme employer contribution rates as possible.
- 1.4 The purpose of the Fund is to:
 - Collect monies in respect of employee and employer contributions, transfer values and investment income;
 - Facilitate payment of Local Government Pension Scheme (LGPS) benefits, transfer values, costs, charges and expenses; and
 - · Accumulate and invest money received and facilitate the management of this.

Funding Objectives

- 1.5 Contributions are paid to the Fund by Scheme members and Scheme employers to provide for the benefits which will become payable to Scheme members when they fall due
- 1.6 The funding objectives are to
 - Set levels of employer contributions that will build up a fund of assets that will be sufficient to meet all future benefit payments from the Fund and ensure the solvency of the Fund;



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Commented [k1]: I suggest providing a link between the FSS and the ISS i.e. FSS will talk about how solvency and risks will be managed given fund liabilities whereas the ISS talks about how the Fund assets will be invested, balancing risk and return. Both are underpinned by ongoing Employer covenant monitoring

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Version <u>1</u>8 - March 20<u>20</u>49

- Set contributions which maximise the long-term cost efficiency. Broadly, this means that paying contributions as soon as possible so that any deficit is addressed quickly is preferable;
- Build up the required assets in such a way that produces levels of employer contributions that are as stable as possible;
- Minimise the risk of employers leaving with unpaid deficits, which then fall to the other employers;
- Ensure effective and efficient management of employer liabilities; and
- Allow the return from investments to be maximised within reasonable risk parameters.

2 KEY PARTIES

2.1 The parties directly concerned with the funding aspect of the Pension Fund are contained in this section of the FSS. A number of other key parties, including investment managers and external auditors also have responsibilities to the Fund but are not key parties in determining funding strategy.

The Administering Authority



The Administering Authority for the Royal County Berkshire Pension Fund is the Royal Borough of Windsor & Maidenhead. The main responsibilities of the Administering Authority are as follows:

- Operate the Fund in accordance with the LGPS Regulations
- Collect and account for employee and employer contributions;
- Pay the benefits to Scheme members and

their dependants as they fall due;

- Invest the Fund's assets ensuring sufficient cash is available to meet the liabilities as and when they become due;
- Take measures as set out in the regulations to safeguard the Fund against the consequences of employer default;
- Manage the Actuarial valuation process in conjunction with the Fund Actuary;
- Prepare and maintain the FSS and also the ISS (Investment Strategy Statement) and after consultation with other interested parties;
- Monitor all aspects of the Fund's performance and funding to ensure that the FSS and the ISS are updated as necessary; and
- Effectively manage any potential conflicts of interest arising from its dual role as both Fund administrator and Scheme employer.

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Version <u>1</u>8 - March 20<u>20</u>19

Scheme employers

- 2.3 The responsibilities of each individual Scheme employer which participates in the Fund, including the Administering Authority in its capacity as a Scheme employer, are as follows:
 - Collect employee contributions and pay these together with their own employer contributions as certified by the Fund Actuary within the statutory timescales;
 - Promptly notify the Administering Authority of any new Scheme members and any other membership changes in accordance with the pension administration service level agreement;
 - Promptly notify the Administering Authority of any Scheme member who leaves or retires from their employment in accordance with the pension administration service level agreement;



- Promptly notify the Administering Authority of all Scheme member data and information required by the Administering Authority in accordance with the pension administration service level agreement so that the Administering Authority is able to accurately calculate the value of benefits payable to each Scheme member;
- Exercise any discretions permitted under the Scheme Regulations and to produce, maintain and publish a policy statement with regard to the exercise of those discretions;
- Meet the costs of any augmentations or other additional costs such as Pension Fund strain costs resulting from decisions to release early Scheme members' retirement benefits in accordance with Scheme regulations and agreed policies and procedures;
- Pay any exit payments due on ceasing participation in the Fund;
- Provide any information as requested to facilitate the Actuarial valuation process.

Fund Actuary

- 2.4 The Fund Actuary for the Royal County of Berkshire Pension Fund is Barnett Waddingham LLP. The main responsibilities of the Fund ——Actuary are to:
 - Prepare the Actuarial Valuation having regard to the FSS and the Scheme Regulations;



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Version <u>1</u>8 – March 20<u>20</u>19

- Prepare annual FRS102/IAS19 (accounting standards) reports for all Scheme employers requiring such a report for their annual report and accounts;
- Advise interested parties on funding strategy and completion of Actuarial valuations in accordance with the FSS and the Scheme Regulations;
- Prepare advice and calculations in connection with bulk transfers and the funding aspects of individual benefit-related matters such as pension strain costs, ill-health retirement costs, compensatory added years costs, etc;
- Provide advice and valuations on the exiting of employers from the Fund;
- Provide advice and valuations relating to new employers, including recommending the level of bonds or other forms of security required to protect the Fund against the financial effect of employer default;
- Assist the administering authority in assessing whether employer contributions need to be revised between valuations as permitted or required by the Regulations;
- Advise on other actuarial matters affecting the financial position of the Fund.

3 FUNDING STRATEGY

- 3.1 The funding strategy seeks to achieve (via employee and employer contributions and investment returns) two key objectives:
 - A funding level of 100% as assessed by the Fund's appointed Actuary, triennially, in accordance with the Scheme Regulations;
 - · As stable an employer contribution rate as is practical.
- 3.2 The funding strategy recognises that the funding level will fluctuate with changing levels of employment, retirements, actuarial assumptions and investment returns and that the employer contribution has to be adjusted to a level sufficient to maintain the Pension Fund's solvency and to achieve a funding level of 100% over the longer term.
- 3.3 The Actuarial valuation process is essentially a projection of future cash-flows to and from the Fund. The main purpose of the triennial valuation is to determine the level of employers' contributions that should be paid over an agreed period to ensure that the existing assets and future contributions will be sufficient to meet all future benefit payments from the Fund.
- 3.4 The last Actuarial valuation was carried out as at 31st March 201<u>9</u>6 with the assets of the Fund found to be 783% of the accrued liabilities for the Fund.

Funding Method

3.5 The funding target is to have sufficient assets to meet the accrued liabilities for each Scheme employer in the Fund. The funding target may, however, also depend on certain Scheme employer circumstances and will, in particular, have regard to whether a Scheme employer is an "open" employer (which allows new recruits access to the Fund) or a "closed" employer (which no longer permits new employees access to the Fund). The expected period of participation by a Scheme employer in the Fund may also affect the chosen funding target.

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Version <u>1</u>8 - March 20<u>20</u>19

- 3.6 For all Scheme employers the Actuarial funding method adopted considers separately the benefits in respect of service completed before the Valuation date ("past service") and benefits in respect of service expected to be completed after the Valuation date ("future service"). This approach focuses on:
 - The past service funding level of the Fund. This is the ratio of accumulated assets to liabilities in respect of past service after making allowance for future increases to members' pay and pensions in payment. A funding level in excess of 100% indicates a surplus of assets over liabilities whereas a funding level of less than 100% indicates a deficit.
 - The future funding rate i.e. the level of contributions required from the individual Scheme employers which together with employee contributions are expected to support the cost of benefits accruing in the future.
- 3.7 For "open" Scheme employers, the Projected Unit method is used which, for the future service rate, assesses the cost of one year's benefit accrual.
- 3.8 For "closed" Scheme employers the funding method adopted is known as the Attained Age Method. This gives the same results for the past service funding level as the Projected Unit Method but for the future cost it assesses the average cost of the benefits that will accrue over the remaining working lifetime of the active Scheme members.

Valuation Assumptions and Funding Model

- 3.9 In completing the Actuarial valuation it is necessary to formulate assumptions about the factors affecting the Fund's future finances such as inflation, pay increases, investment returns, rates of mortality, early retirement and staff turnover etc.
- 3.10 The assumptions adopted at the valuation can therefore be considered as:
 - The statistical assumptions which generally speaking are estimates of the likelihood of benefits and contributions being paid; and
 - The financial assumptions which generally speaking will determine the estimates of the amount of benefits and contributions payable and their current or present value.

Future Price Inflation

3.11 The base assumption in any triennial valuation is the future level of price inflation. This is derived by considering the average difference in yields from conventional and index linked gilts during the 6 months straddling the valuation date using a point from the Bank of England RPI Inflation Curve. This gives an assumption for Retail Prices Index (RPI) inflation, which is then adjusted to get an assumption for Consumer Prices

Index (CPI) inflation. At the 20196 valuation, CPI was assumed to be 1.00.9% per annum lower than RPI, giving a CPI inflation assumption of 2.64% per annum.

Future Pay Inflation

3.12 As benefits accrued before 1st April 2014 (and in the case of some protected members after 31st March 2014) are linked to pay levels at retirement it is necessary to make an assumption as to future levels of pay inflation. The assumption adopted in the 20196 valuation is that pay increases will, on average over the longer term, exceed CPI by 1.05% per annum... In the short term in anticipation of Government policy, it has been assumed that pay increases for the 4 year period to 31 March 2020 would be limited to CPL.

Future Pension Increases

3.13 Pension increases are assumed to be linked to CPI.

Future Investment Returns/Discount Rate

- 3.14 To determine the value of accrued liabilities and derive future contribution requirements it is necessary to discount future payments to and from the Fund to present day values.
- 3.15 The discount rate adopted depends on the funding level target adopted for each Scheme employer.



- 3.156 For "open" Scheme employers the discount rate applied to all projected liabilities reflects a prudent estimate of the rate of investment return that is expected to be earned from the underlying investment strategy by considering average market yields and indicators in the 6 months straddling the valuation date. This discount rate so determined may be referred to as the "ongoing" discount rate.
 - The level of prudence at the 20196 valuation differed between the major councils and the remaining employers, to reflect the difference in covenant strengthwas set to be 0.7% p.a. This gave a discount rate of 5.37% per annum for the unitary authorities (and the employers pooled with them) and of 5.5% per annum for the other employers. for all employers.
- 3.167 For "closed" employers an adjustment may be made to the discount rate in relation to the remaining liabilities once all active members are assumed to have retired if at that time (the projected "termination date") the Scheme employer either wishes to leave the Fund or the terms of their admission requires it.
- 3.178 The Fund Actuary will incorporate such an adjustment after consultation with the Administering Authority.
- 3.189 The adjustment to the discount rate is essentially to set a higher funding target at the projected termination date so that there are sufficient assets to fund the remaining liabilities on a "minimum risk" rather than on an ongoing basis to minimise the risk of deficits arising after the termination.

Asset Valuation

3.1920 The asset valuation is a market value of the accumulated Fund at the triennial valuation date adjusted to reflect average market conditions during the 6 months straddling the triennial valuation date.

Version <u>1</u>8 - March 20<u>20</u>19

Statistical Assumptions

3.204 The statistical assumptions incorporated into the triennial valuation such as future rates of mortality etc are based on national statistics but then adjusted where deemed appropriate to reflect the individual circumstances of the Fund and/or individual Scheme employers. For the 20169 valuation, the Fund received a bespoke analysis of the pensioner mortality and the results of this analysis were used to aid in setting a suitable assumption for the Fund.

Deficit Recovery/Surplus Amortisation Periods

3.221 Whilst one of the funding objectives is to build up sufficient assets to meet the cost of benefits as they accrue it is recognised that at any particular point in time, the value of the



accumulated assets will be different to the value of accrued liabilities depending on how the actual experience of the Fund differs to the actuarial assumptions. Accordingly the Fund will normally either be in surplus or in deficit.

3.23 Where the Actuarial valuation discloses a significant surplus or deficit then the levels of required Scheme employers' contributions will include an adjustment to either amortise the surplus or fund the deficit over a period of years. At the 20196

valuation, a deficit was revealed and contributions were set to recover this deficit over a period no longer than 214 years.

- 3.224 The period that is adopted for any particular Scheme employer will depend upon:
 - The significance of the surplus or deficit relative to that Scheme employer's liabilities;
 - The covenant of the individual Scheme employer and any limited period of participation in the Fund; and
 - The implications in terms of stability of future levels of Scheme employers' contributions.
- 3.235 At the 20196 triennial valuation the period adopted to recover the deficit was:

Type of Scheme Employer	Maximum Length of Recovery Period
Unitary Authorities and Associated Employers	2 <u>1</u> 4 years
Housing Associations	1 <u>1</u> 4 years
Colleges (excluding the University of West London)*	<u>8</u> 14 years
Academies	1 <u>2</u> 7 years
Community Admission Bodies	114 years (for the majority of employers, but this may differ for some depending on individual circumstances)
Transferee Admission Bodies	Future working life of current employees or contract period whichever is the shorter period

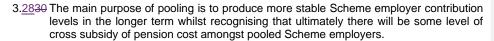
3.246 Where a Scheme employer's contribution has to increase significantly then the increase may be phased in over a period not exceeding 36 years although this may

Version <u>1</u>8 – March 20<u>20</u>19

only be allowed for some Scheme employer types or if the increase in contributions would increase the risk of an employer insolvency, leaving an unpaid deficit and adversely affecting other employers' contributions and the solvency of the Fund as a whole.

Pooling of Individual Scheme employers

- 3.25.7 The policy of the Fund is that each individual Scheme employer should be responsible for the costs of providing pensions for its own employees who participate in the Fund. Accordingly contribution rates are generally set for individual employers to reflect their own particular circumstances.
- 3.268 However, certain groups of individual Scheme employers may be pooled for the purposes of determining contribution rates to recognise common characteristics or where the number of Scheme members is small.
- 3.279 Currently, other than Scheme employers that are already legally connected, there are the following pools:
 - Colleges (with the exception of the University of West London)*
 - Academies
 - · 'Community' Admission Bodies
 - Housing Associations



*The University of West London is a closed employer whose membership and liability profile no longer makes it a viable employer for inclusion within the college pool.

At the 2016 valuation we also had a pool for the Housing Associations in the Fund.

However, this has been disbanded due to only two employers being left in the pool following one employer ceasing to exist in the Fund, and another employer leaving the pool.

The University of West London is a closed employer whose membership and liability profile no longer makes it a viable employer for inclusion within the college pool.

New employers joining the Fund

Admission bodies - Generally, when a new admission body joins the Fund, they willbecome responsible for all the pensions risk associated with the benefits accrued by
transferring members and the benefits to be accrued over the contract length. This is
known as a full risk transfer. In these cases, it may be appropriate that the new
admission body is allocated a share of Fund assets equal to the value of the benefits
transferred, i.e. the new admission body starts off on a fully funded basis. This is
calculated on the relevant funding basis and the opening position may be different
when calculated on an alternative basis (e.g. on an accounting basis).

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12

Version <u>1</u>8 – March 20<u>20</u>19

However, there may be special arrangements made as part of the contract such that a full risk transfer approach is not adopted. In these cases, the initial assets allocated to the new admission body will reflect the level of risk transferred and may therefore not be on a fully funded basis or may not reflect the full value of the benefits attributable to the transferring members.

The contribution rate may be set on an open or a closed basis. Where the funding at the start of the contract is on a fully funded basis then the contribution rate will represent the primary rate only; where there is a deficit allocated to the new admission body then the contribution rate will also incorporate a secondary rate with the aim of recovering the deficit over an appropriate recovery period.

Depending on the details of the arrangement, for example if any risk sharing arrangements are in place, then additional adjustments may be made to determine the contribution rate payable by the new admission body. The approach in these cases will be bespoke to the individual arrangement.

To mitigate the risk to the Fund that a new admission body will not be able to meet its obligations to the Fund in the future, the new admission body may be required to put in place a bond in accordance with Schedule 2 Part 3 of the Regulations, if required by the letting authority and administering authority.

If, for any reason, it is not desirable for a new admission body to enter into a bond, the new admission body may provide an alternative form of security which is satisfactory to the administering authority.

3.31 New Academies - When a school converts to academy status, the new academy (or the sponsoring multi-academy trust) becomes a Scheme employer in its own right. On conversion to academy status, the new academy will be allocated assets based on the active cover of the relevant local authority at the conversion date. The active cover approach is based on the funding level of the local authority's active liabilities, after fully funding the local authority's deferred and pensioner liabilities. The new academy will join the existing academy pool.

The contribution rate for a new academy will be in line with the rate paid by the other academies in the academy pool, as calculated at the most recent actuarial valuation.

Cessation Valuations

3.3234 On the cessation of a Scheme employer's participation in the Fund, the Actuary will be asked to make a termination assessment. Any deficit in the Fund in respect of the Scheme employer will be due to the Fund as a termination contribution, unless it is agreed by the Administering Authority and the other parties involved that the assets and liabilities relating to the Scheme employer will transfer within the Fund to another participating Scheme employer.

The Fund and Actuary are formulating a policy with regards to exit credits following the latest amendment to the Regulations. Once agreed this will be reflected in the FSS.

3.3332 In assessing the deficit on termination, the Actuary may adopt a discount rate based on gilt yields or other lower risk assets and adopt different assumptions to those used at the previous triennial valuation to protect the other Scheme employers in the Fund from having to fund any future deficits from the liabilities that will remain in the Fund.

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Early Retirement Costs

3.343 The Actuary's funding basis makes no allowance for premature retirement except on grounds of permanent ill health. Scheme employers are required to pay additional



contributions whenever an employee retires before attaining the age at which the triennial valuation assumes that benefits are payable. The calculation of these costs is carried out with reference to a calculation approved by the Actuary to the Fund.

3.354 The Fund monitors each Scheme employer's ill health experience on an ongoing basis. If the cumulative number of ill health retirements in any financial year exceeds the allowance at the previous triennial valuation by a statistically significant amount, the Scheme employer may be charged additional contributions on the same basis as apply for non-ill health cases.

Triennial Valuation

3.365 The next triennial valuation is due as at 31st March 202249.

4 LINKS WITH THE INVESTMENT STRATEGY STATEMENT (ISS)

- 4.1 The main link between the FSS and the ISS relates to the discount rate that underlies the funding strategy as set out in the FSS and the expected rate of investment return which is expected to be achieved by the underlying investment strategy as set out in the ISS.
- 4.2 As explained above the ongoing discount rate adopted in the Actuarial valuation is derived by considering the expected return from the underlying investment strategy and so there is consistency between the funding strategy and the investment strategy.

5 RISKS AND COUNTER MEASURES

- 5.1 Whilst the funding strategy attempts to satisfy the funding objectives of ensuring sufficient assets to meet pension liabilities and stable levels of Scheme employer contributions, it is recognised that there are a number of risks that may impact on the funding strategy and hence the ability of the strategy to meet the funding objectives.
- 5.2 The major risks for the funding strategy are financial risks although there are external factors including demographic risks, regulatory risks and governance risks.

Financial Risks

5.3 The main financial risk is that the actual investment strategy fails to produce the expected rate of investment return (in real terms) that underlies the funding strategy. This could be due to a number of factors including market returns being less than expected and/or chosen fund managers who

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Version <u>1</u>8 – March 20<u>20</u>19

are employed to implement the chosen investment strategy failing to achieve their performance targets. The triennial valuation results are most sensitive to the real discount rate. Broadly speaking an increase/decrease of 0.1% per annum in the real discount rate will decrease/increase the liabilities by 2% and decrease/increase the required Scheme employer contribution by around 0.54.0% of payroll.

- 5.4 The Pension Fund Panel regularly monitor the investment returns achieved by the fund managers and seek advice from Officers and independent advisors on investment strategy. In the inter-valuation period 20163 to 20196 such monitoring activity saw investment returns slightly lowerhigher than assumed in the 20163 valuation.
- 5.5 In addition the Fund Actuary provides monthly funding updates between triennial valuations to check whether the funding strategy continues to meet the funding objectives.

Demographic Risks

- 5.6 Allowance is made in the funding strategy via the actuarial assumptions of continuing improvement in life expectancy. However, the main risk to the funding strategy is that it might underestimate the continuing improvement in mortality. For example an increase in 1 year to life expectancy of all members in the Fund will reduce the funding level by around 2%.
- 5.7 The actual mortality of retired members in the Fund is, however, monitored by the Fund Actuary at each Actuarial valuation and assumptions kept under review.
- 5.8 The liabilities of the Fund can also increase by more than has been planned as a result of early retirements (including redundancies).
- 5.9 However, the Administering Authority monitors the incidence of early retirements and procedures are in place that require individual Scheme employers to pay additional amounts to the Fund to meet any additional costs arising from early retirements thereby avoiding unnecessary strain on the Fund.

Regulatory Risks

- 5.10 The benefits provided by the Scheme and employee contribution levels are set out in Statutory Regulations as determined by central Government. The tax status of the invested assets is also determined by central Government.
- 5.11 The funding strategy is therefore exposed to the risks of changes in the Statutory Regulations governing the Scheme and changes to the tax regime which increase the cost to individual Scheme employers of participating in the Scheme.
- 5.12 The Administering Authority actively participates in any consultation process of any change in Regulations and seeks advice from the Fund Actuary on the financial implications of any proposed changes
- Treasury's (HMT) employer cost cap mechanism for the first time. The HMT cost cap mechanism was brought in after Lord Hutton's review of public service pensions with the aim of providing protection to taxpayers and employees against unexpected changes (expected to be increases) in pension costs. The cost control mechanism only considers "member costs". These are the costs relating to changes in

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Version <u>1</u>8 - March 20<u>20</u>19

assumptions made to carry out valuations relating to the profile of the Scheme members; e.g. costs relating to how long members are expected to live for and draw their pension. Therefore, assumptions such as future expected levels of investment returns and levels of inflation are not included in the calculation, so have no impact on the cost management outcome.

The 2016 HMT cost cap valuation revealed a fall in these costs and therefore a requirement to enhance Scheme benefits from 1 April 2019. However, as a funded Scheme, the LGPS also had a cost cap mechanism controlled by the Scheme Advisory Board (SAB) in place and HMT allowed SAB to put together a package of proposed benefit changes in order for the LGPS to no longer breach the HMT cost cap. These benefit changes were due to be consulted on with all stakeholders and implemented from 1 April 2019.

However, on 20 December 2018 there was a judgement made by the Court of Appeal which resulted in the government announcing their decision to pause the cost cap process across all public service schemes. This was in relation to two employment tribunal cases which were brought against the government in relation to possible discrimination in the implementation of transitional protection following the introduction of the reformed 2015 public service pension schemes from 1 April 2015. Transitional protection enabled some members to remain in their pre-2015 schemes after 1 April 2015 until retirement or the end of a pre-determined tapered protection period. The claimants challenged the transitional protection arrangements on the grounds of direct age discrimination, equal pay and indirect gender and race discrimination.

The first case (McCloud) relating to the Judicial Pension Scheme was ruled in favour of the claimants, while the second case (Sargeant) in relation to the Fire scheme was ruled against the claimants. Both rulings were appealed and as the two cases were closely linked, the Court of Appeal decided to combine the two cases. In December 2018, the Court of Appeal ruled that the transitional protection offered to some members as part of the reforms amounts to unlawful discrimination. On 27 June 2019 the Supreme Court denied the government's request for an appeal in the case. A remedy is still to be either imposed by the Employment Tribunal or negotiated and applied to all public service schemes, so it is not yet clear how this judgement may affect LGPS members' past or future service benefits. It has, however, been noted by government in its 15 July 2019 statement that it expects to have to amend all public service schemes, including the LGPS.

At the time of drafting this FSS, it is not yet known what the effect on the current and future LGPS benefits will be. As the remedy is still to be agreed the cost cannot be calculated with certainty, however, the Fund Actuary has reduced the discount rate assumption by 0.1% to allow for the possible impact.

As part of the restructuring of the state pension provision, the government needs toconsider how public service pension payments should be increased in future for
members who accrued a Guaranteed Minimum Pension (GMP) from their public
service pension scheme and expect to reach State Pension Age (SPA) postDecember 2018. In addition, a resulting potential inequality in the payment of public
service pensions between men and women needs to be addressed. Information on
the current method of indexation and equalisation of public service pension schemes
can be found here.

On 22 January 2018, the government published the outcome to its *Indexation and*-equalisation of *GMP* in public service pension schemes consultation, concluding that the requirement for public service pension schemes to fully price protect the GMP element of individuals' public service pension would be extended to those individuals

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16

Version <u>1</u>8 – March 20<u>20</u>19

reaching SPA before 6 April 2021. HMT published a Ministerial Direction on 4 December 2018 to implement this outcome, with effect from 6 April 2016. Details of this outcome and the Ministerial Direction can be found here.

The 2019 valuation assumption for GMP is that the Fund will pay limited increases for members that have reached SPA by 6 April 2016, with the government providing the remainder of the inflationary increase. For members that reach SPA after this date, it is assumed that the Fund will be required to pay the entire inflationary increase.

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Governance

- 5.13 Several different Scheme employers participate in the Fund. Accordingly it is recognised that a number of Scheme employer specific events could impact on the funding strategy including:
 - Structural changes in an individual Scheme employer's membership;
 - An individual Scheme employer deciding to close the Scheme to new employees;
 - A Scheme employer ceasing to exist without having fully funded their pension liabilities; and
 - New Scheme employers being created out of existing Scheme employers.
- 5.14 The Administering Authority monitors the position of Scheme employers participating in the Fund particularly those that may be susceptible to the aforementioned events and takes advice from the Fund Actuary when required.
- 5.15 In addition the Administering Authority keeps in close touch with all individual Scheme employers participating in the Fund and regularly holds meetings with Scheme employers to ensure that, as Administering Authority, it has the most up to date information available on individual Scheme employer situations and also to keep individual Scheme employers fully briefed on funding and related issues.

6 MONITORING AND REVIEW

- 6.1 This FSS is reviewed formally, in consultation with the key parties, at least every three years to tie in with the triennial valuation process.
- 6.2 The Administering Authority also monitors the financial position of the Fund between triennial valuations and may review this FSS more frequently if deemed necessary.

Approved by the Berkshire Pension Fund Panel: 41 March 2019

Next Review date: March 20210













And

MEDIUM-TERM STRATEGY 2021/2024





CONTENTS

1.0	INTRODUCTION	5
2.0	STRATEGIC INTENT – MISSION STATEMENT	5
3.0	BUSINESS OBJECTIVES	5
4.0	VALUES	6
5.0	BUSINESS TARGETS 2020/21	7
6.0	KEY ASSSUMPTIONS AND RISKS	8
7.0	CASH-FLOW SUMMARY	8
8.0	KEY INITIATIVES 2020/21	9
9.0	REVIEW OF 2019/20 KEY INITIATIVES	. 12
10 0	MEDILIM TERM PLAN 2021/24	15

1.0 INTRODUCTION

This document is intended to outline how the Royal County of Berkshire Pension Fund will deal with its key responsibilities during 2020/21 and the over the medium-term from 2021 to 2024. The Administering Authority to the Royal County of Berkshire Pension Fund is the Royal Borough of Windsor & Maidenhead (RBWM).

The Business Plan will be used to guide and direct the Fund, provide clarity and alignment on goals and objectives and establish key initiatives for the forthcoming year. In addition, it is available to all stakeholders to better understand what the Fund is planning to do to provide an efficient service across the County of Berkshire whilst supporting the overall corporate aims of RBWM as the Administering Authority to the Pension Fund.

This Business Plan will be updated annually and presented to the Pension Fund Panel for adoption. The plan will also review the previous year's plan and detail whether the objectives therein were met.

2.0 STRATEGIC INTENT – MISSION STATEMENT

The Royal County of Berkshire Pension Fund aims:

To deliver an efficient pension service to all stakeholders in the Fund that:

- Is cost effective, high quality, innovative and fit for purpose;
- Ensures that Scheme members receive the right benefits at the right time;
- Ensures Scheme members are kept informed about their benefits and changes in regulations which will affect them;
- Recognises that pensions are an important part of employees' reward packages which assists employers to deliver their strategic goals;
- Provides staff in the Pension Fund team with a satisfying work environment and career development path.

3.0 BUSINESS OBJECTIVES

The business objectives for the Pension Fund team are directly aligned to the Council's corporate aims, as follows:

Business Aim	Business Objective
Stakeholder Satisfaction	To deliver an effective pension service that meets the expectations of Scheme members and other stakeholders as measured by a low number of complaints and adherence to agreed KPIs.
Value for Money	To set an investment strategy that achieves the medium-term investment return objective. Achieve value for money in all contracts. Manage all other direct Fund costs associated with the Fund and paying pension benefits.

	To ensure we always remain compliant with legislative and regulatory requirements, avoiding any financial penalties or negative publicity, identifying and reducing business risks and minimising any negative internal and external audit comments and feedback.
Equip Ourselves for the Future	To manage staff effectively in order to deliver high levels of morale, ensuring all staff are effectively performance managed and developed.
	To transform, develop and improve the Pension Team through creating an evidence-based continuous improvement culture and ensuring that all agreed projects and other initiatives are delivered to time and budget and achieve the expected benefits.
Delivering Together	To work together with Elected Members to deliver the goals and objectives of the Pension Fund Panel, to be measured by positive feedback from Lead Members.

4.0 VALUES

The CREATE values of RBWM have been cascaded throughout the team and translated into local values and behaviours. In the spirit of the behaviours adopted by the Royal Borough of Windsor & Maidenhead, the Pension Team will adopt the following values and behaviours:

- There will be no 'ambushing' or surprises discuss first before raising in public;
- We will always be realistic when negotiating timescales and be considerate of other's priorities and time;
- Everyone's view matters and we will always give credit where it is due;
- We will share information, be inclusive and supportive and back each other up;
- We will always consider Scheme members and other stakeholders in everything we do;
- We will always look to do something rather than find ways not do it and we will always look to support a reasonable request;
- We will accept being challenged and only challenge ideas not people;
- We will always deal with issues and not let them fester;
- We will always lead by example;
- We will use face to face communication as our preferred initial medium with telephony as our second preference;
- If we do e-mail we will always use appropriate distribution lists;

- We will always respect each other and work together to meet the Fund's objectives;
- We will promote and celebrate success;
- We will take full responsibility for our actions.

5.0 BUSINESS TARGETS 2020/21

Pension Team Business Objective	2020/21 Target	
To deliver an effective pensions service that	All annual benefits statements to be issued	
meets the expectations of members and	on time.	
other stakeholders as measured by a low number of complaints and adherence to agreed KPIs.	95% of critical service standards achieved (stretch 100%).	
	90% of non-critical service standards to be achieved (stretch of 95%).	
To ensure we always remain compliant with legislative and regulatory requirements, avoiding any financial penalties or negative publicity, identifying and reducing business	Positive feedback from internal and external auditors that controls are better than in previous years.	
risks and minimising any negative internal and external audit comments and feedback.	To maintain robust business continuity, disaster recovery and emergency plans for all areas.	
	Reduce risk profile of the Pension Fund.	
To incorporate Integrated Risk Management into the management of the Fund	Develop a Risk Dashboard with Local Pensions Partnership and identify at risk scheme employers.	
To manage staff effectively in order to deliver high levels of morale, ensuring all staff are effectively performance managed and developed by ensuring sickness rates are low, aligned objectives are set for all staff, performance appraisals are undertaken and poor performers are dealt with appropriately.	All staff appraisals to be undertaken within required deadlines and areas for improvement identified with relevant objectives being set and monitored by managers.	
To transform, develop and improve the pension teams through creating an evidence-based continuous improvement culture and	Deliver 90% of tasks within the pension teams' operational plan (stretch of 95%).	
ensuring that all agreed projects and other initiatives are delivered to time and budget and achieve the expected benefits.	Deliver all agreed programmes and projects to time and budget.	
To work together with Elected Members to deliver the goals and objectives of the Pension Fund Panel, to be measured by positive feedback from Lead Members.	Positive feedback from Lead Members on performance and engagement.	
To work with the Fund's Investment Manager, (LPPI), to ensure the Investment Strategy is successful.	Investment aims are met and in line with the Investment Strategy Statement and Asset Allocation requirements.	

6.0 KEY ASSSUMPTIONS AND RISKS

The following are the key business assumptions used in the compilation of the 2020/21 budget:

- Sufficient staff resources are available and committed to deliver business as usual and agreed projects, with key posts filled if they become vacant;
- The gap between benefits payable and contributions received will grow in the medium-term thereby requiring the investment portfolio to generate a level of investment income sufficient to meet that gap to avoid the need to sell investments at an inopportune time;
- Staff turnover is as expected otherwise the Pension Team will struggle to meet its obligations to stakeholders;
- That performance targets remain as agreed;
- That central support resources are available to support the Pension Team;
- Changes to legislation do not adversely impact on the operation of the Pension Fund;
- Training and development resources are available;
- The new change management model is fully embedded and effective in managing and prioritising projects;
- FOI and DPA requests will not increase;
- Number of schools converting to academies and the number of new employers admitted to the Fund will remain in-line with previous years' experience.

7.0 CASH-FLOW SUMMARY

A summary of the forecast cash-flow for the Pension Fund is shown below:

	Year to 31/03/18 (actual) £'000's	Year to 31/03/19 (forecast) £'000's	Year to 31/03/20 (forecast) £'000's
Contributions – employees	26,650	26,400	26,400
Contributions – employers normal	61,089	57,963	74,954
Contributions – employers deficit	18,602	16,251	29,523
Transfers In	13,403	6.600	6,600
Employers additional contribution for early retirements	2,250	1,800	1,800
Investment Income via Custodian	37,734	34,700	TBC
Pensions Paid (Gross)	-86,959	-85,902	-87,800
Retirement Lump Sums	-20,428	-21,200	-21,200
Transfers Out	-10,184	-6,500	-6,500
Investment Management Costs	-7,816	-7,363	TBC
Employee & Other Costs	-1,388	-1,300	-1,300
Net Cash Flow	32,953	21,499	

8.0 **KEY INITIATIVES 2020/21**

Business Objective	Key Initiatives		
To deliver an effective pensions service that	Ensure that Pension Administration Software		
meets the expectations of members and	is kept up to date.		
other stakeholders as measured by a low			
number of complaints and adherence to	To continue to work with Scheme employers		
agreed KPIs.	to increase the percentage of member		
	records administered via i-Connect from 85%		
	at March 2020 to 100% at 31 March 2021.		
	Annual review of the Pension Administration		
	Strategy.		
	Annual review of Communications Policy		
	with the continuing aim to provide Scheme		
	information digitally wherever possible.		
	Keep members up to date via newsletters		
	and Scheme employers up to date via		
	bulletins.		
	Dun Donaion Surgeries at least twice		
	Run Pension Surgeries at least twice annually for each Unitary Authority and at		
	least once a year for other Scheme		
	employers upon request.		
	Continue to provide training and literature for		
	Scheme employers to assist them in administering the Scheme on behalf of their		
	employees.		
	Continue to provide presentations and		
	literature for Scheme members to provide		
	greater understanding of their Scheme.		
	Maintain the Pension Fund website to the		
	highest standards ensuring that all		
	information is current and accurate.		
	Ensure the continued development and best use of Member Self Service to the highest		
	possible standard primarily in line with		
	scheme and pension software supplier		
	changes but also endeavouring to reduce		
	printing and postal costs.		
	Continue the promotion and development of		
	Employer Self Service (ESS) to enable		
	Scheme employers to access the pension		
	details of their own employees.		

To set an investment strategy in such a way as to achieve the medium-term investment return objective with minimal loss of capital, achieve value for money in all contracts and manage all other direct costs in managing the fund and paying benefits.

tPR recommendations in respect of Common and Scheme Specific data.

Continue to be an Investment Client of Local Pensions Partnership Investment Limited (LPPI) and ensure they implement the Investment Strategy as agreed by the Pension Fund Panel.

Continue to improve data quality in line with

Ensure that no fire-sale of assets is required to meet benefit payments.

To ensure we always remain compliant with legislative and regulatory requirements, avoiding any financial penalties or negative publicity, identifying and reducing business risks and minimising any negative internal and external audit comments and feedback.

Produce Annual Financial Statements so they can be published by 1 December 2020.

Complete contributions reconciliation.

Achieve a clean audit.

Complete Year End procedures in advance of 31 August 2020 to enable prompt issue of annual benefit statements.

Annual Benefit Statements (Active and Deferred members) to be issued by 31 August 2020.

Apply Pensions Increase and HMT Revaluation Orders.

Issue P60's and payslips by 31 May 2020 in line with statutory legislation.

Service the Berkshire Pension Board to ensure they receive the information they require to discharge their obligations.

Ensure that all Pension Fund policies are current.

Ensure continuing compliance with the Pensions Regulator's Code of Practice number 14.

Ensure continued compliance with General Data Protection Regulation (GDPR).

Complete GMP Reconciliation in respect of Active and Deferred scheme members by 31 March 2021.

To manage staff effectively in order to deliver high levels of morale, ensuring all staff are performance managed with aligned objectives being set for all staff.	Monitor staff requirements to ensure a high- quality service is provided to stakeholders.
To transform, develop and improve the	Ensure that staff "buy-into" RBWM's
Pensions Team through creating an evidence based continuous improvement	performance related pay scheme.
culture and ensuring that all agreed projects	Ensure that staff receive appropriate training
and other initiatives are delivered to time and budget and achieve the expected	internally and from external providers.
benefits.	
To work together with Elected Members to	Ensure Pension Fund Panel, Pension Fund
deliver the goals and objectives of the	Advisory Panel and Pension Board members
Pension Fund Panel, to be measured by positive feedback from Lead Members.	receive appropriate training.
	Ensure that Pension Fund Panel, Pension
	Fund Advisory Panel and Pension Board
	members understand the Fund's strategy.

9.0 REVIEW OF 2019/20 KEY INITIATIVES

In 2019/20 we said that we would:

Business Objective	Key Initiatives	Outcome
To deliver an effective pensions service that meets the expectations of members and other stakeholders as	Ensure that Pension Administration Software is kept up to date.	Achieved
measured by a low number of complaints and adherence to agreed KPIs.	Apply for PASA accreditation by April 2018 and to become fully accredited by December 2018.	Not achieved. Postponed.
	To continue to work with Scheme employers to increase the percentage of member records administered via i-Connect from 70% at March 2019 to 85% by March 2020.	Achieved.
	Continual review of Service Level Agreements to ensure they remain current.	Achieved.
	Annual review of the Pension Administration Strategy.	Not Achieved as meeting cycle changed during 2019/20.
	Annual review of Communications Policy with the continuing aim to provide Scheme information digitally wherever possible.	Not Achieved as meeting cycle changed during 2019/20.
	Keep members up to date via newsletters and Scheme employers up to date via bulletins.	Achieved.
	Run Pension Surgeries at least twice annually for each Unitary Authority and at least once a year for other Scheme employers upon request. Continue to provide training and literature for Scheme employers to assist them in administering the Scheme on behalf of their employees.	Achieved.

	Continue to provide presentations and literature for Scheme members to provide greater understanding of their Scheme.	Achieved.
	Maintain the Pension Fund website to the highest standards ensuring that all information is current and accurate.	Achieved.
	Ensure the continued development of Member Self Service to the highest possible standard and in line with scheme and pension software supplier changes.	Achieved.
	Continue the promotion and development of Employer Self Service (ESS) to enable Scheme employers to access the pension details of their own employees.	Achieved.
To set the Investment Strategy of the Fund and determine the allocation assets.	Implement Investment Strategy as agreed by the Pension Fund Panel.	Achieved. Last reviewed 23 March 2020.
	Ensure that no fire-sale of assets is required to meet benefit payments.	Achieved.
To ensure we always remain compliant with legislative and regulatory requirements, avoiding any financial penalties or negative	Produce Annual Financial Statements so they can be published by 1 December 2019.	Not achieved to extension of external audit procedures.
publicity, identifying and reducing business risks and minimising any negative	Complete contributions reconciliation.	Achieved.
internal and external audit comments and feedback.	Achieve a clean audit.	Achieved for internal audit only.
	Complete Year End procedures in advance of 31 August 2019 to enable prompt issue of annual benefit statements.	Achieved.
	Annual Benefit Statements (Active and Deferred	Achieved.

	members) to be issued by 31 August 2019.	
	Apply Pensions Increase and HMT Revaluation Orders. Issue P60's and payslips by 31 May 2019 in line with statutory legislation.	Achieved.
	Service the Berkshire Pension Board to ensure they receive the information they require to discharge their obligations.	Achieved.
	Ensure that all Pension Fund policies are current.	Achieved – Pension Panel work-plan introduced September 2019.
	Ensure continuing compliance with the Pensions Regulator's Code of Practice number 14.	Achieved – internal audit confirmed compliance.
	Ensure compliance with General Data Protection Regulation (GDPR) by 25 May 2018 and ensure continued compliance.	Achieved.
To manage staff effectively in order to deliver high levels of morale, ensuring all staff are performance managed and developed by ensuring sickness rates are reduced, aligned objectives are set for all staff, performance appraisals are undertaken and poor performers are appropriately dealt with.	Monitor staff requirements to ensure a high-quality service is provided to stakeholders.	Achieved.
To transform, develop and improve the Pensions Team through creating an evidence based continuous	Ensure that staff "buy-into" RBWM's performance related pay scheme.	Achieved.
improvement culture and ensuring that all agreed projects and other initiatives are delivered to time and budget and achieve the expected benefits.	Ensure that staff receive appropriate training internally and from external providers.	Achieved.

To work together with Elected	Ensure Pension Fund Panel,	Achieved.
Members to deliver the goals	Pension Fund Advisory Panel	
and objectives of the Pension	and Pension Board members	
Fund Panel, to be measured	receive appropriate training.	
by positive feedback from		
Lead Members.	Ensure that Pension Fund	Achieved.
	Panel, Pension Fund	
	Advisory Panel and Pension	
	Board members understand	
	the Fund's strategy.	

10.0 MEDIUM TERM PLAN 2021/24

The following table details the medium-term plan for the Pension Fund for the period 2021 to 2024.

Objective	Rationale	Timescale
Investment Pooling.	Required by the Ministry for Housing, Communities and Local Government (MHCLG).	All investments to be pooled with Local Pensions Partnership Investments Limited (LPP) by the mid- 2020's.
Attain accreditation to the Pensions Administration Standards Association (PASA).	Accreditation will confirm that the Pension Administration Team are adhering to industry best practice.	Accreditation to be achieved by 2023.
Identify key employer risk to protect the Fund against loss incurred by the insolvency of admission bodies.	Protects the Fund against losses incurred when admission bodies become insolvent and they are unable to meet their cessation liabilities.	Full review to completed by 31 March 21.
i-Connect	Will lead to improved quality of data held by Fund and increased efficiency of the service	100% (or maximum viable) achieved by 31 March 2021
Data Quality	High standards of data quality ensure correct calculation of pension benefits and provides all stakeholders with accurate real-time information.	Complete full data checking by March 2021.
Maintain sufficient cash-flow to avoid fire-sale of assets to meet benefits payable	Avoid sale of assets at low process negatively impacting long-term sustainability of the Fund	On-going
Continuous review of investment strategy	Ensure that investment strategy is "fit for purpose"	On-going

Approved by Berkshire Pension Fund Panel: 23 March 2023 Date for review: March 2021

Report Title:	Administration Report
Contains Confidential or	YES - Part I
Exempt Information?	
Member reporting:	Councillor Sharpe, Chairman Berkshire
	Pension Fund and Pension Fund Advisory
	Panels
Meeting and Date:	Berkshire Pension Fund and Pension
	Fund Advisory Panels – 23 March 2020
Responsible Officer(s):	Kevin Taylor, Pension Services Manager,
	Philip Boyton, Pension Administration
	Manager
Wards affected:	None



REPORT SUMMARY

- 1. This report deals with the administration of the Pension Fund for the period 1 October 2019 to 31 December 2019
- 2. It recommends that Members (and Pension Board representatives) note the Key Administrative Indicators throughout the attached report.
- 3. Good governance requires all aspects of the Pension Fund to be reviewed by the Administering Authority on a regular basis
- 4. There are no financial implications for RBWM in this report

1. DETAILS OF RECOMMENDATION(S)

RECOMMENDATION: That Panel notes the report and:

- All areas of governance and administration as reported
- All key performance indicators

Please note that Administration Reports are provided to each quarter end date (30 June, 30 September, 31 December and 31 March) and presented at each Panel meeting subsequent to those dates.

2. REASON(S) FOR RECOMMENDATION(S) AND OPTIONS CONSIDERED

The Pension Panels have a duty in securing compliance with all governance and administration issues.

3. KEY IMPLICATIONS

Failure to fulfil the role and purpose of the Administering Authority could lead to the Pension Fund and the Administering Authority being open to challenge and intervention by the Pensions Regulator.

4. FINANCIAL DETAILS / VALUE FOR MONEY

Not applicable.

5. LEGAL IMPLICATIONS

None.

6. **RISK MANAGEMENT**

None.

7. POTENTIAL IMPACTS

None.

8. **CONSULTATION**

Not applicable.

9. TIMETABLE FOR IMPLEMENTATION

Not applicable.

10. APPENDICES

None.

11. BACKGROUND DOCUMENTS

None.

12. CONSULTATION (MANDATORY)

Name of consultee	Post held	Date issued for comment	Date returned with comments
Cllr. Julian Sharpe	Chairman – Berkshire Pension Fund Panel		
Adele Taylor	Director of Resources and s151 Officer		



ADMINISTRATION REPORT

QUARTER 3 - 2019/20

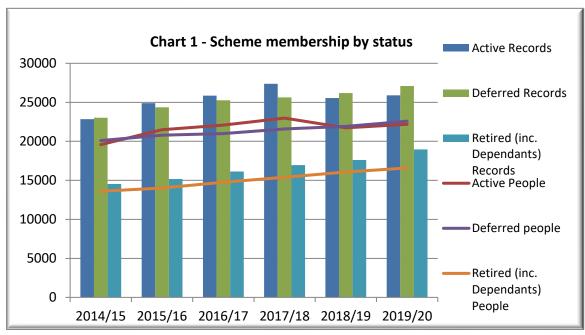
1 October 2019 to 31 December 2019

Contents

1.	ı	ADMINISTRATION	. 5
	1.1	Scheme Membership	. 5
	1.2	Membership by Employer	. 5
	1.3	Scheme Employers	. 6
	1.4	Scheme Employer Key Performance Indicators	. 7
	1.5	Key Performance Indicators	. 8
	1.6	Communications	10
	1.7	Website Page Views	10
	1.8	Stakeholder Feedback	10
2		SPECIAL PROJECTS	11
	2.1	Guaranteed Minimum Pension (GMP) Reconciliation1	11

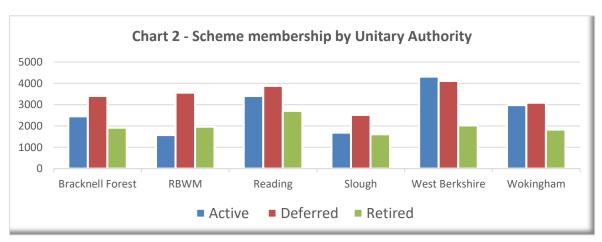
1. ADMINISTRATION

1.1 Scheme Membership



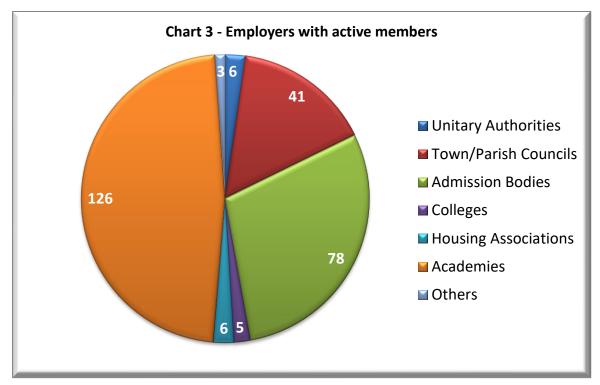
TOTAL MEMBERSHIP					
Active Records 25,887 Active People 22,183					
Deferred Records	27,085	Deferred People	22,580		
Retired Records	18,972	Retired People	16,583		
TOTAL 71,944 TOTAL 61,346					

1.2 Membership by Employer



	Membership movements in this Quarter (and previous Quarter)					
Bracknell RBWM Reading Slough W Berks Wo						
Active	+67	+4	+51	+146	+434	+175
	+45	-6	+103	-97	-5	+29
Deferred	-1	-41	-14	-19	+1	-8
	+3	-3	+91	-26	-2	+4
Retired	+9	+33	+31	+27	+24	+20
	+38	+39	+21	+24	+29	+23

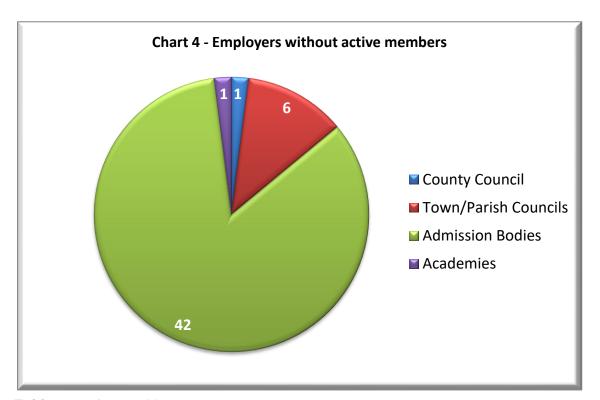
1.3 Scheme Employers



New employers since last report:

Admission Bodies: Hayward Services (Prospect), Tyr Abad, Solutions4Health

Academies: None



Exiting employers: None

1.4 Scheme Employer Key Performance Indicators

Table 1A – i-Connect	Table 1A – i-Connect users Quarter 3 (1 October 2019 to 31 December 2019)													
Employer	Starters	Leavers	Changes	Total	Achieved									
Bracknell Forest Cncl	127	112	160	399	98.64%									
RBWM	166	98	161	425	99.32%									
Reading BC	303	257	499	1059	99.33%									
Slough BC	139	92	189	420	93.46%									
West Berks Council	346	193	471	1010	98.95%									
Wokingham BC	123	54	99	276	99.67%									
Academy/ School	287	183	1993	2463	91.86%									
Others	95	55	339	489	94.16%									
Totals	1586	1044	3911	6541	96.92%									

NOTES: Table 1A above shows all transactions through i-Connect for the third quarter of 2019/20. Changes include hours/weeks updates, address amendments and basic details updates.

The benefits of i-Connect are:

- Pension records are maintained in 'real-time';
- Scheme members are presented with the most up to date and accurate information through *mypension* ONLINE (Member self-service);
- Pension administration data matches employer payroll data;
- Discrepancies are dealt with as they arise each month;
- Employers are not required to complete year end returns;
- Manual completion of forms and input of data onto systems is eradicated removing the risk of human error.

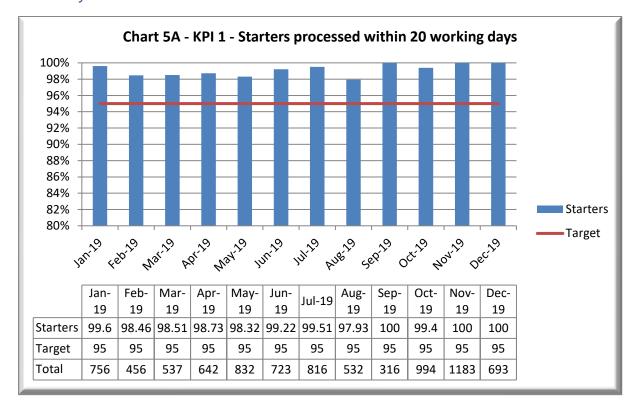
Of the remaining 179 scheme employers, 57 will be uploaded by 31 March 2020 with the remaining 122 by 31 March 2021.

All scheme employers with 50 or more scheme members will be using i-Connect by the end of the 2019/20 financial year.

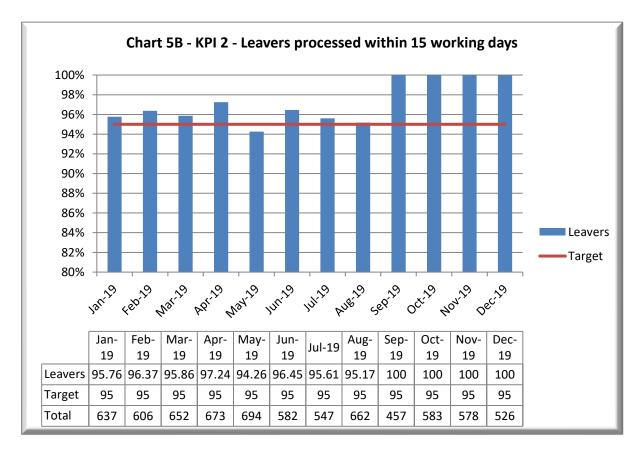
All scheme employers with fewer than 50 and but more than 10 scheme members will using i-Connect by the end of the 2020/21 financial year

Scheme employers with fewer than 10 scheme members will be given the option of using an on-line portal version of i-Connect by 31 March 2021.

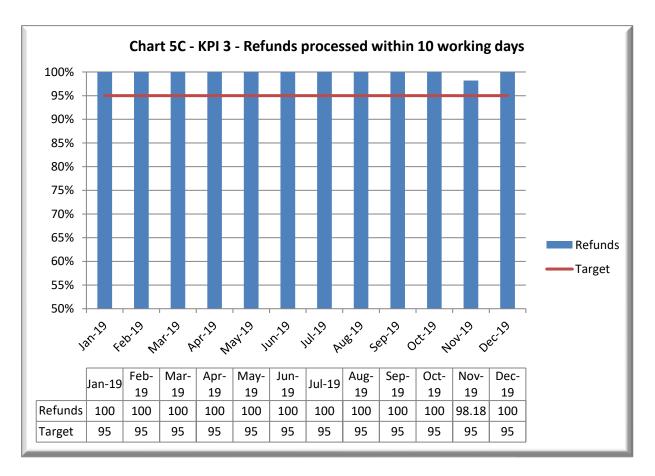
1.5 Key Performance Indicators



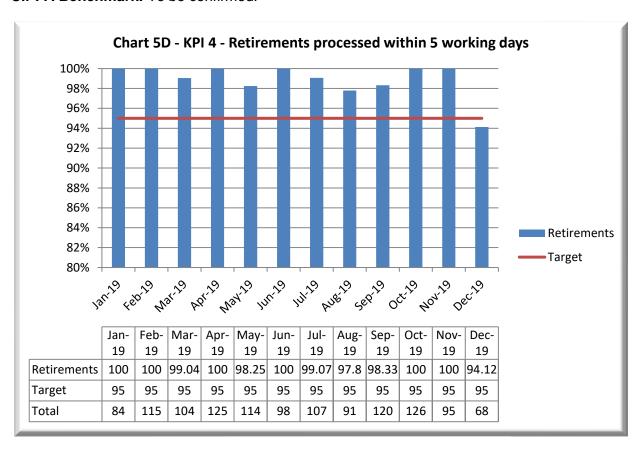
CIPFA Benchmark: Two months from date of joining the scheme or if earlier within one month of receiving jobholder information.



CIPFA Benchmark: As soon as practicable and no more than two months from date of notification from scheme employer.

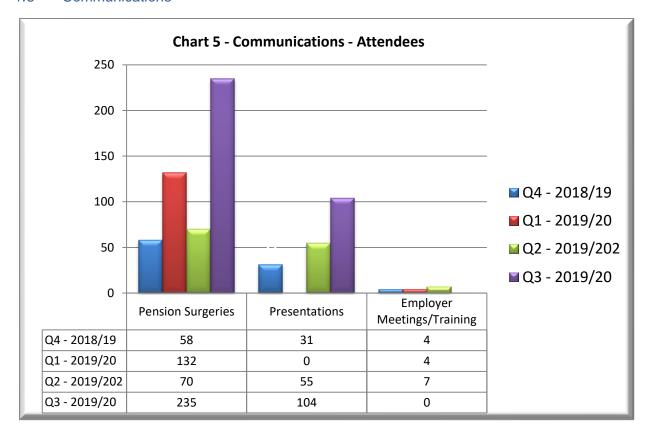


CIPFA Benchmark: To be confirmed.



CIPFA Benchmark: One month from date of retirement if on or after normal pension age or two months from date of retirement if before normal pension age.

1.6 Communications



1.7 Website Page Views



1.8 Stakeholder Feedback

As part of the Pension Fund's aim to achieve Pension Administration Standards Association (PASA) accreditation it is a requirement to report to Members the comments and complaints received from scheme employers and their scheme members on a periodic basis.

There is no feedback to report.

2 SPECIAL PROJECTS

2.1 Guaranteed Minimum Pension (GMP) Reconciliation

Following the end of contracting out in April 2016, HM Revenue & Customs (HMRC) intended to send during December 2018 a statement to all individuals affected stating the amount of Guaranteed Minimum Pension (GMP) they will receive at State Pension Age and which public or private sector pension scheme is responsible for paying it.

Ahead of this Officers had opportunity to review the GMP values held for scheme members with those calculated by HMRC to ensure that the correct values are being paid and to rectify any instances where discrepancies were identified, the outcome being that going forward the Royal Borough of Windsor & Maidenhead as the Administering Authority for the Royal County of Berkshire Pension Fund (RCBPF) is responsible for making payment of the correct GMP liabilities.

Officers completed the project in respect of pensioner and dependant scheme members in February 2018 and it was acknowledged by the Local Government Association (LGA) that the Pension Fund was the first LGPS Pension Fund to do so.

Due to the volume of queries received by HMRC from UK pension schemes a statement was not issued and unfortunately Officers have experienced significant difficulties receiving responses from HMRC to queries raised in respect of active and deferred scheme members.

The total number of queries it has been necessary for Officers to raise with HMRC is 13,424, of which 4,965 remain outstanding. This represents 10.67% of the total overall active and deferred scheme membership at 31 December 2019.

The significant difficulties are not preventing Officers from calculating and paying benefits quickly and accurately due to the availability of HMRC's online service that is readily accessible to all LGPS Pension Fund's.



Agenda Item 6

Report Title:	Data Quality Exercise – Year 2
Contains Confidential or	YES - Part I
Exempt Information?	
Member reporting:	Councillor Sharpe,
	Chairman Berkshire Pension Fund and
	Pension Fund Advisory Panels
Meeting and Date:	Berkshire Pension Fund and
	Pension Fund Advisory Panels
	23 March 2020
Responsible Officer(s):	Philip Boyton,
	Pension Administration Manager
Wards affected:	None



REPORT SUMMARY

- 1. This report provides Panel Members with an overview of The Pensions Regulator's requirements around data quality and accuracy.
- 2. It provides details of the findings from the second data quality exercise undertaken in line with the Regulator's guidance and reporting specifications.

1 DETAILS OF RECOMMENDATION(S)

RECOMMENDATION: That Panel notes the report and:

- i) Monitors the quality of data through future administration reports, and
- ii) Recognises the importance placed upon the Scheme Manager (Administering Authority) in meeting the standards imposed by the Pensions Regulator.

2 REASON(S) FOR RECOMMENDATION(S) AND OPTIONS CONSIDERED

- 2.1 Members have in the past been presented with details of the role that The Pensions Regulator (tPR) now has in overseeing Public Service Pension Schemes since the introduction of the Public Service Pensions Act 2013. All public service schemes, of which the LGPS is one, are required to keep specific data on members and beneficiaries and must be able to demonstrate that the data they hold is of the highest quality and standard.
- 2.2 tPR expects all UK pension schemes to measure the presence and accuracy of the data they hold and put plans in place to resolve discrepancies where they find them. tPR require an annual return to be completed so that they can track the progress of schemes as they incorporate the standards that tPR expect of all schemes. By measuring certain data tPR can determine behaviours which contribute to schemes being well run.
- 2.3 tPR expect Scheme Managers (Administering Authority) to measure data at least once a year and whilst enforcement action will not be taken on the basis of scores alone, tPR may, if they have concerns that legal requirements or certain standards are not being met, engage with Scheme Managers and take action where Scheme

Managers fail to demonstrate that they are taking appropriate steps to improve their records.

- 2.4 There are two types of data that tPR monitor, Common Data and Scheme Specific Data (formerly known as Conditional Data). Common Data is a subset of member and beneficiary data as set out in regulations whereas scheme-specific data refers to the rest of the data a public service scheme needs to run a scheme i.e. the remaining member and transaction fields.
- 2.5 The tPR annual return measures data accuracy as well as the presence of data. tPR expects the Scheme Manager (Administering Authority) to understand the controls their scheme administrators have put in place to ensure the quality of data, have confidence that these are sufficient for the needs of the scheme and receive regular reports on the data.
- 2.6 As previously reported, the Pension Fund has signed an initial 3-year agreement with heywood's, the provider of the Pension Fund's administration software, to begin a data cleansing exercise to identify any data discrepancies. This exercise will be performed annually and will demonstrate to tPR how serious the Administering Authority is with regard to holding accurate data on behalf of its scheme members and beneficiaries.
- 2.7 This report sets out at Appendix the results of the first data quality exercise recently undertaken.
- 2.8 Action is already being taken to identify the means by which the data discrepancies identified can be corrected.

3 KEY IMPLICATIONS

- 3.1 The Scheme Manager (Administering Authority) is required by law to maintain the Royal County of Berkshire Pension Fund is accordance with the LGPS Regulations and all other associated legislation. Failure to do so could result in the Pensions Regulator issuing fines to the Authority where it is deemed to have failed in areas of administration.
- 3.2 The Scheme Manager (Administering Authority) has a responsibility to manage the administration of the Scheme on behalf of all Scheme members ensuring that all aspects of administration are effective, efficient and that benefits are calculated accurately in accordance with the scheme regulations.

4 FINANCIAL DETAILS / VALUE FOR MONEY

4.1 The 3-year contract entered into with *heywood's* is valued at a cost of £5,000 per annum although the Pension Fund negotiated the service for free for the first three years. tPR may impose fines ranging from a £400 fixed penalty to a varying daily escalating penalty from £50 to £10,000. The contract cost is deemed to be good value for money.

5 LEGAL IMPLICATIONS

5.1 The Local Government Pension Scheme Regulations 2013 (as amended) set out the statutory requirements of the Administering Authority in maintaining a Pension Fund.

6 RISK MANAGEMENT

6.1 Fines imposed by tPR can be severe not only financially but reputationally. This risk is kept to a minimum by taking the steps necessary to annually review member data ensuring that records are maintained to the highest standard possible.

7 POTENTIAL IMPACTS

7.1 Failure to maintain the Pension Fund in accordance with statutory legislation could result in fines being imposed by tPR and a loss of confidence in the Scheme Manager (Administering Authority).

8 CONSULTATION

Not applicable.

9 TIMETABLE FOR IMPLEMENTATION

9.1 Data quality check to be undertaken annually each September from 2018 to 2020 and then reviewed.

10 APPENDICES

Appendix 1 – Overview and results of the September 2018 data quality exercise.

11 BACKGROUND DOCUMENTS

- 11.1 Public Service Pensions Act 2013
- 11.2 Local Government Pension Scheme Regulations 2013 (as amended)
- 11.3 tPR annual return.

12 CONSULTATION (MANDATORY)

Name of consultee	Post held	Date issued for comment	Date returned with comments
Cllr Julian Sharpe	Chairman – Berkshire		
	Pension Fund Panels		
Adele Taylor	Director of Resources and		
	Section 151 Officer		

APPENDIX 1

LOCAL GOVERNMENT PENSION SCHEME DATA QUALITY REPORT

This report is split into two sections, Common Data and Scheme Specific Data. In both cases a benchmark has been applied to the results based on the following categories and thresholds:

Category	Pass Threshold
Blue	Pass rate > = 98%
Green	95% <= Pass rate < 98%
Amber	90% <= Pass rate < 95%
Red	Pass rate < 90%

These benchmarks are illustrated in the background of the results graph.

The 2019 tests were conducted across 90,580 scheme member records, an increase of 2,931 on the 2018 tests.

1.0 COMMON DATA

1.1 Common Data items

In total there are 11 items of Common Data that all UK pension schemes are expected to hold for all their current and former scheme members'.

Address

Last Status Event

Current Membership Status

NI Number

Date of Birth

Normal Pension Age

Current Membership Status

Date of Birth

Date Pensionable Service Started

Forename(s) or Initial(s)

Gender

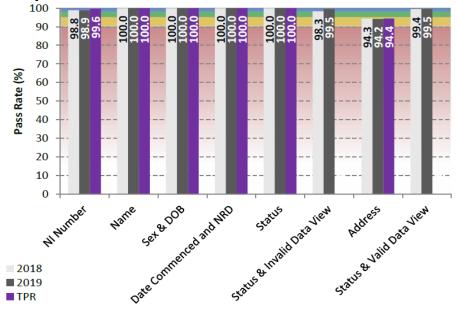
NI Number

Normal Pension Age

Postcode

Surname

1.2 Summary of Common Data Results



1.3 Analysis

DATA ITEMS	TOTAL ITEMS 2019	MEMBER RECORDS WITHOUT A SINGLE FAILURE 2019
Conditions tested	724,640	-
Conditions passed	717,455	-
Conditions failed	7,185	-
Pass percentage	99.00% (+0.16%)	92.40% (+1.1%)

1.4 Data Correction Plan

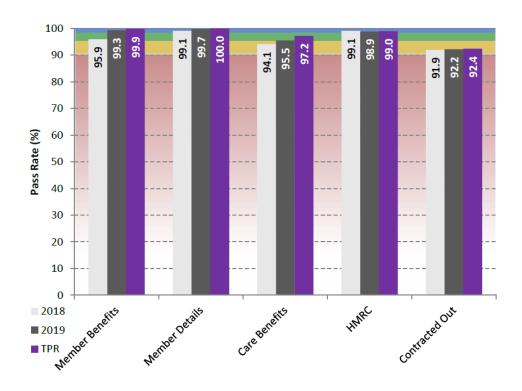
CATEGORY					
	Very high	High	Medium	Low	Total
NI Number	-	ı	-	996	996
Name	-	-	-	-	0
Sex/ Date of Birth	-	10	-	-	10
Date Commenced and NRD	-	1	-	-	1
Status	-	-	-	-	0
Status and Invalid Data View	-	487	-	-	487
Address	-	ı	5,247	•	5,247
Status and Valid Data View	6	-	-	438	444
Total	6	498	5,247	1,434	7,185

2.0 SCHEME SPECIFIC DATA

2.1 Scheme Specific items

In total there are 60 items of Scheme Specific Data that tPR are measuring across all Local Government Pension Funds. A selection of these items is provided below.										
Annual Allowance	Post 1 April 2014 Career Pay									
Date Contracted Out	Post 1 April 2014 Career Pay									
	Revaluation									
Date Joined Scheme	Pre 6 April 1988 Guaranteed Minimum									
	Pension (GMP)									
Date of Leaving	Post 6 April 1988 Guaranteed Minimum									
	Pension (GMP)									
Employee and Employer Additional Pension	Scheme Year Benefit Crystallisation									
Contributions History	Event									
Employee and Employer Basic Pension	Total Original Deferred Benefit									
Contributions History										
Employer Name	Tranches of Original Deferred Benefit									
Lifetime Allowance	Total Gross Annual Pension									
Membership History	Tranches of Total Gross Annual Pension									
NI Contributions/ Earnings History	Total Gross Dependant Annual Pension									
Pension Sharing Order (PSO)	Tranches of Total Gross Dependant									
	Annual Pension									
Pre 1 April 2014 Final Pay	Transfer In Details									

2.2 Summary of Scheme Specific Data Results



2.3 Analysis

DATA ITEMS	TOTAL ITEMS 2019	MEMBER RECORDS WITHOUT A SINGLE FAILURE 2019
Conditions tested	848,270	-
Conditions passed	835,211	-
Conditions failed	13,059	-
Pass percentage	98.46% (+0.88%)	91.3% (+5.2%)

2.4 Data Correction Plan

CATEGORY					
	Very high	High	Medium	Low	Total
Member Benefits	59	720	-	ı	779
Member Details	369	864	-	180	1,413
CARE Benefits	-	2,310	-	ı	2,310
HMRC	-	542	383	34	959
Contracted Out	-	3,589	4,009	•	7,598
Total	428	8025	4392	214	13,059

Royal County of Berkshire Pension Fund – Risk Assessment Register Exceptions Report

							Cu	rrent	t risl	k rating				Tai	rget	risk ı	rating	
Ref	Risk	Risk Category	Cause	Impact	Risk owner	Controls in place to manage the risk	I m p a c t	L i k e l i h o o d	S c o r e	Level of risk	Further actions necessary to manage the risk	Risk action owner	Date Complete	I m p a c t	L i k e l i h o o d	Score	Level of risk	Next Review Date
PEN 004	Failure to maintain a high quality member database.	Operational	Poor or non- existent notification of member data by Scheme employers.	Incorrect records, incorrect benefit estimates, potentially incorrect pension benefits being paid. Scheme members access wrong information via self-service. Loss of reputation, more complaints, poor performance.	Director of Resources and s151 Officer	Fund continues to work with employers to improve data quality. Pro-active checks when benefits are calculated. Membership information is checked as part of year-end processing	4	2	8	Medium	Key aim of the Pension Administration Strategy is to engage employers in the use of i- Connect.	Kevin Taylor Philip Boyton	March 2021	4	1	4	Low	March 2020
PEN 011 D	Loss of key staff.	Operational	The specialist nature of the work means some staff have become experts in the LGPS regulations and investment policies.	If someone leaves or becomes ill a big knowledge gap is left behind.	Director of Resources and s151 Officer	In the event of a knowledge gap external consultants and independent advisors can help in the short-term.	4	2	8	Medium	Loss of key staff in 2023 has been highlighted at an early stage in order to consider appropriate succession planning.	Kevin Taylor	Ongoing	2	2	4	Low	March 2020
PEN 017	Inability to return the Funding Level to 100%.	Strategic	Lack of proper strategy to achieve 100% funding level. Actual investment returns fail to meet expected returns.	Fund remains underfunded and employer contribution rates increase.	Director of Resources and s151 Officer	Fund has published Funding Strategy Statement. Deficit recovery plan implemented following 2010 valuation. Fund regularly monitors investment returns and the Actuary provides a funding update each month.	4	2	8	Medium	Regular performance updates received from LPPI Ltd.	Kevin Taylor	Ongoing	4	1	4	Low	March 2020
PEN 025	Inability of Scheme employers to meet their obligations.	Strategic	When a Scheme employer no longer has any active members a cessation valuation is triggered and an exit payment required if a funding deficit exists to meet future liabilities.	Failure to collect cessation payments means the cost of funding future liabilities will fall to the Fund and therefore all Scheme employers that remain in it meaning a potential increase in employer contributions.	Director of Resources and s151 Officer	The Pension Fund Panel has authorised officers to take appropriate steps to review employer covenants and take the necessary action to mitigate the impact that the failure of one Scheme employer can have on all other Scheme employers.	3	2	6	Medium	LPPI Ltd assessing risks.	Kevin Taylor	Ongoing	3	1	3	Low	March 2020

Date last reviewed: 23 September 2019 Date last updated: 16 December 2019

Royal County of Berkshire Pension Fund – Risk Assessment Register Exceptions Report

							Cı	rren	nt ris	k rating				Ta	rget	risk	rating	
Ref	Risk	Risk	Cause	Impact	Risk owner	Controls in place to	I	L	S	Level	Further actions	Risk action	Date	-	L	S	Level	Next
		Category				manage the risk	m	i	С	of risk	necessary to	owner	Complete	m	i	С	of risk	Review
							р	k	0		manage the risk			р	k	0		Date
							а	е	r					а	е	r		
							С	1	е					С	1	е		
							t	i						t	i			
								h							h			
								0							0			
								0							0			
								d							d			
PEN	Cyber attack	Strategic	Systems not	Complete breakdown	Director of	System provider has	4	2	8		Aquila Heywood	Kevin	Ongoing	4	1	4		March
030			protected from	of services with	Resources	robust accredited					continuously	Taylor						2020
			unauthorised	potential permanent	and s151	solutions in place to					monitor and test	Philip						
			access or being	loss of personal data.	Officer	ensure any cyber-				Medium	systems to ensure	Boyton					Low	
			otherwise			attack can be					compliance with							
			damaged or made			identified and					expected							
			inaccessible.			prevented.					standards.							

64

Date last reviewed: 23 September 2019 Date last updated: 16 December 2019

Agenda Item 9

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted



Agenda Item 10

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted

